

# Operational Cost Reduction Programme (£3.6m Value Delivered)

**Role:** acting Project Manager

**Sector:** Utilities | Operations | Continuous Improvement

- Direct financial impact
- High operational pressure
- Real accountability

**Gate checks (G0-G7)**

Gate	How it showed up
G0	Feasibility of savings initiatives
G1	Clear problem statements
G3	Locking improvement approaches
G7	£3.6m benefits realisation

## Context

The organisation was operating in a highly regulated, asset-intensive environment, under sustained pressure to reduce operational expenditure while maintaining service levels, environmental compliance, and regulatory performance commitments.

A number of operational activities, particularly dry-hole incidents, reactive tankering, and inefficient planning, were driving significant avoidable costs. These issues were not isolated; they spanned multiple teams, contractors, and operational areas, making them difficult to address through isolated fixes.

The challenge was compounded by:

- Live operational risk, where changes could directly affect customer supply or compliance
- Multiple stakeholders with competing priorities, including field operations, planners, analysts, and senior leadership
- The need to demonstrate robust evidence and assurance for any claimed savings

The organisation required a structured, data-led improvement programme that could deliver real, auditable financial value, without disrupting frontline operations or introducing additional risk. This was not a theoretical cost-saving exercise. It required careful coordination, disciplined governance, and confidence to challenge existing ways of working, while maintaining trust with operational teams.